



Herts Careline
Because independence
is important



Free Medical
Alert Card and
Keyfinder Key Fob
with every
community
alarm.

*"Thank you for
your care and attention
when I had to call on you
after an accident at home.
All power to your wonderful service."*

Community alarm and telecare service



0300 999 2 999

www.care-line.co.uk

If you or a loved one lives alone, a community alarm offers peace of mind and could save a life.

Could you or someone you know, benefit from a pendant alarm?

Herts Careline's community alarm and telecare services give users the freedom to live independently in their own home. The service provides reassurance to users and their families that help is on hand 24 hours a day, 7 days a week at the press of a button, and peace of mind that our Control Centre is locally based in Hertfordshire.



No upfront costs, equipment charges or long term contracts

Who can benefit from our service?

We serve thousands of residents across Hertfordshire, bringing peace of mind to:

- Older people
- Those who live alone
- People returning from hospital
- Those prone to falls
- People with disabilities or restricted mobility
- Vulnerable adults
- Unpaid carers



97% of customers would recommend us to a friend or relative

Customer Satisfaction Survey 2020/21

For more information:

Call us on: 0300 999 2 999 **Visit:** www.care-line.co.uk

Email: CarelineSupport@north-herts.gov.uk

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